

## PAUL KLEIN TRAVEL Travel Waiver

When making any travel booking with Paul Klein Travel International Travel, LLC ("PAUL KLEIN TRAVEL"), the purchaser acknowledges that PAUL KLEIN TRAVEL acts as only a sales agent for any airline, hotel, car-rental company, tour operator, cruise line, or other service provider named in your itinerary ("Suppliers"). Further, PAUL KLEIN TRAVEL is not responsible for acts or omissions of the Suppliers or their failure to provide services or adhere to their own schedules. We assume no responsibility for and shall not be liable for any personal injury, property damage, monetary loss, accident, delay, inconvenience, or irregularity which may be caused by: (1) wrongful or negligent acts or omissions of the Suppliers; (2) any defect in or failure of any vehicle, craft, equipment, or instrumentality used or provided by the Suppliers; or (3) any wrongful or negligent acts or omissions on the part of any other party not under our control.

Travel arrangements involving airline, tour operator and/or cruise components are subject to supplemental price increases that may be imposed by the supplier and/or government even after you have completed your purchase. You hereby consent to any such price increases and authorize your credit or debit card to be used for them. Suppliers have their own contracts covering cancellation penalties and other terms and conditions, and you may be bound by those contracts regardless of whether you receive notice of their terms. By booking with PAUL KLEIN TRAVEL, you are consenting to those terms and conditions. We have no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, global pandemics or climate extremes at locations to which you may travel. For information concerning possible dangers at destinations, we recommend contacting the Travel Warnings Section of the U.S. State Department at (202) 647-5225 or [www.travel.state.gov](http://www.travel.state.gov). For medical information, we recommend contacting the Centers for Disease Control at (877) FYI-TRIP or [www.cdc.gov/travel](http://www.cdc.gov/travel).

You assume full and complete responsibility for checking and verifying any and all passport, visa, vaccination, quarantine measures, health certifications, travel restrictions or other entry requirements of your destination, and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination. By booking with PAUL KLEIN TRAVEL, you agree that the courts in Chicago, Illinois will be the exclusive jurisdiction for all claims brought by you or us, and you hereby submit to the personal jurisdiction of those courts.

### **COVID-19/GLOBAL PANDEMICS**

As the worldwide COVID-19 coronavirus pandemic remains ongoing at this time, the purchaser also acknowledges that for this reason and other reasons not reasonably foreseeable at this time, travel plans may be interrupted or canceled by the supplier that is providing them, by a government entity and/or other third parties over which PAUL KLEIN TRAVEL has no control. The supplier's own cancellation, rebooking, and refund policies, subject to any applicable law that is now or may later be in effect, will govern your rights and remedies, including your right to receive a refund, in such an event. In addition, while there is always an inherent risk that you take when deciding to travel, the current pandemic (namely COVID-19) brings a new set of risks and challenges that need to be understood before you agree to book your upcoming trip. Some of the new risks and considerations are laid out in this waiver.

By booking your upcoming trip with PAUL KLEIN TRAVEL, you agree to these additional terms and are bound by this agreement and any additional terms and conditions of the supplier applicable to your travel arrangements. You agree to hold PAUL KLEIN TRAVEL harmless for any and all responsibility after acceptance of this waiver. If there are multiple people on the travel reservation, all consenting adults must sign this waiver and adhere to the following terms and conditions before services are rendered.

The US currently has issued a level four advisory for travel. While this is not a ban on travel, it is a notice that repatriation will not be a quick response by our government and you may be stuck in a country responsible for your own care and accommodations and at additional personal expense. PAUL KLEIN TRAVEL has no control over governmental or health authorities as it relates to safety protocols put in place which may include but are not limited to temperature checks, the requirement to wear a face mask, required on-site COVID-19 tests at your own expense, mandated quarantines, or refusal of entry into a destination.

You are traveling at your own risk, realizing that there is a possibility of exposure or contraction of the COVID-19 virus or another pandemic during travel. The result may require quarantine procedures as dictated by the governing body in the US or in the destination you are traveling to. Any additional expense incurred from these procedures is your responsibility. By purchasing travel through PAUL KLEIN TRAVEL, you will not hold PAUL KLEIN TRAVEL liable for any financial, physical, mental, or emotional consequences that may arise.

If your plans are canceled due to force majeure, you are bound by the payment terms and conditions of each supplier. This may mean that your deposit will not be refunded, change/cancellation penalties will not be waived, or you may be required to accept a voucher for future use instead of a cash refund. This is not at our discretion to change or modify; this comes directly from suppliers such as airlines, tour operators, cruise lines, and hotels. However, we will continue to advocate for you through the process. The initial planning fees paid to PAUL KLEIN TRAVEL remain non-refundable.

The bulk of PAUL KLEIN TRAVEL's business is conducted via the use of credit or debit cards including MasterCard, Visa, Discover, and American Express. You are required to provide written authorization to apply funds to arrangements in your name for every transaction for your trip. Your authorization, be it the full formal authorization or the shortened text version of authorization, is a binding agreement for PAUL KLEIN TRAVEL to charge your card, and as such, you waive any right to a chargeback in the case of a cancellation for any cause (except fraud), including a force majeure event, and agree to the refund policies dictated by the travel supplier. PAUL KLEIN TRAVEL's hourly rate of \$50 per hour.

The definition of force majeure is, in relation to our company, any circumstances beyond our reasonable control including acts of God, explosion, civil disturbances, sickness, pandemics, quarantines, war or threat of war, acts of terrorism, sabotage, insurrection, riots, strikes, civil disturbances, government intervention, weather conditions, floods, forceful winds, defects in machinery and vehicles, delays or other unforeseeable events. PAUL KLEIN TRAVEL shall not be deemed to be in breach of these terms and conditions or otherwise liable to you in the event of force majeure. If suppliers are affected by force majeure, they may vary or cancel any itinerary or arrangement in relation to your trip as per their terms and conditions.

The current travel environment is changing rapidly and is extremely fluid. PAUL KLEIN TRAVEL has provided you with the latest information at its disposal regarding the policies related to destination

entry requirements as well as policies related to each travel component booked through PAUL KLEIN TRAVEL. You agree to hold PAUL KLEIN TRAVEL harmless if any changes occur between notice given and the start of travel. PAUL KLEIN TRAVEL recommends every passenger register with the [www.travel.us.gov/STEP](http://www.travel.us.gov/STEP) program. It is your responsibility to register independently as this is a government locator program designed to track US travelers abroad. It is also your responsibility to monitor recommendations from sources such as the Center for Disease Control and the World Health Organization and make an informed decision regarding your travel plans.

The current pandemic may limit the services and amenities available in your destination. Experiences such as offsite excursions and watersports may be limited or unavailable. Dining and beverage options may also be limited at the resort or cruise line's discretion. By purchasing your trip through PAUL KLEIN TRAVEL, you understand that these limitations are out of PAUL KLEIN TRAVEL's control and not a release from travel suppliers' payment terms and conditions.

### **TRAVEL INSURANCE**

For your protection, PAUL KLEIN TRAVEL strongly recommends that you purchase trip cancellation, protection, and travel accident insurance. If you choose to decline insurance, you are assuming any financial loss associated with canceling or altering your travel arrangements. These often total 100% of the trip cost. However, no representation or description of the insurance made by our employees or independent travel consultants constitutes a binding assurance or promise about the insurance. Insurance can sometimes be purchased at any time up until 24 hours prior to travel. Let us know if you change your mind and wish to purchase the insurance. If you do not have a US residence address or you are not a US citizen, let us know so that we can look at the options available to you. Please ask your advisor for more details.

### **FEES AND CANCELLATIONS POLICIES**

It is the traveler's responsibility to know and understand PAUL KLEIN TRAVEL's and the operator/supplier's payment policies and cancellation penalties. You may ask your advisor or visit the operator's website to view those policies. PAUL KLEIN TRAVEL may charge fees for the following:

- Airline Tickets
- Airline Ticket Refunds/Exchanges/Changes
- Free Award Tickets/Mileage Tickets
- Hotel and/or Car only Reservations
- Cancellation of a Trip or a Component of Trip
- Consultation/Planning a Trip
- Research Planning
- Document Delivery

Please ask your advisor for additional details.

### **ACKNOWLEDGEMENT ONCE A TRIP IS BOOKED**

Upon depositing or paying for your trip in full, you agree you requested that PAUL KLEIN TRAVEL make one or more travel bookings on your behalf. As the worldwide COVID-19 coronavirus pandemic remains ongoing at this time, you acknowledge that for this reason, and other reasons not reasonably foreseeable at this time, your travel plans may be interrupted or canceled by the supplier that is providing them, a government entity or other third party over which PAUL KLEIN TRAVEL has no control. You further acknowledge that the supplier's own cancellation, rebooking, and refund policies, subject to any applicable law that is now or may later be in effect, will govern your rights and remedies, including your right to receive a refund in such an event. Moreover, you understand that should you elect to purchase travel insurance, the terms of the policy will dictate whether, and to what extent, coverage for any financial loss may exist under the circumstances. By signing below, you hereby agree to hold PAUL KLEIN TRAVEL harmless and release it from any and all liability for any damages, including but not limited to monetary losses you may incur as a result of such interruption or cancellation of your travel plans.

It is the responsibility of each traveler to read these terms and conditions in its entirety along with those of suppliers. In addition, PAUL KLEIN TRAVEL reserves the right to modify these terms and conditions. If there is any part of these terms and conditions that you do not agree with, we request you do not use our services.